

20-21

MAY, 2025

**GATHER AND MANAGE INFORMATION** FOR DECISION-MAKING

2 DAYS-THEORY 5 DAYS- PRACTICAL 113 DE WAAL STREET, JASPER PARK, UNIT A1 & A2, ROSSLYN

26-29

MAY, 2025

**CONDUCT AUDITS OF THE QUALITY MANAGEMENT SYSTEM** 

4 DAYS- THEORY 9 DAYS- PRACTICAL 113 DE WAAL STREET, JASPER PARK, UNIT A1 & A2, ROSSLYN

03 - 04

**JUNE, 2025** 

APPLY THE PRINCIPLES OF ETHICS TO IMPROVE ORGANIZATIONAL CULTURE

2 DAYS- THEORY 5 DAYS- PRACTICAL

9 DAYS-PRACTICAL

113 DE WAAL STREET, JASPER PARK, UNIT A1 & A2, ROSSLYN

23-27

**SYSTEM** 5 DAYS- THEORY

**DEMONSTRATE AN UNDERSTANDING OF QUALITY REQUIREMENTS FOR A QUALITY MANAGEMENT** 

**JUNE, 2025** 

<sup>\*</sup>Dates are subject to change



22-23

JULY, 2025

APPLY EFFICIENT TIME MANAGEMENT TO THE WORK OF A DEPARTMENT/DIVISION/SECTION

2 DAYS- THEORY 3 DAYS- PRACTICAL

113 DE WAAL STREET, JASPER PARK, UNIT A1 & A2, ROSSLYN

29-30

JULY, 2025

DEVELOP AND IMPLEMENT A STRATEGY AND ACTION PLANS FOR A TEAM, DEPARTMENT, OR DIVISION

2 DAYS- THEORY
3 DAYS- PRACTICAL

113 DE WAAL STREET, JASPER PARK, UNIT A1 & A2, ROSSLYN

12-15

AUGUST, 2025 MANAGE DOCUMENTATION AND RECORDS WITHIN A QUALITY MANAGEMENT SYSTEM

4 DAYS- THEORY
9 DAYS- PRACTICAL

113 DE WAAL STREET, JASPER PARK, UNIT A1 & A2, ROSSLYN

25-28 AUGUST, 2025 IMPROVE THE EFFECTIVENESS AND EFFICIENCY OF QUALITY MANAGEMENT/ CONDUCT AUDITS OF THE QUALITY MANAGEMENT SYSTEM

4 DAYS- THEORY 9 DAYS- PRACTICAL

<sup>\*</sup>Dates are subject to change



02 - 05

CONDUCT COMMUNICATION WITHIN A **BUSINESS ENVIRONMENT** 

SEPTEMBER, 2025

4 DAYS- THEORY 9 DAYS-PRACTICAL

113 DE WAAL STREET, JASPER PARK, UNIT A1 & A2, ROSSLYN

08 - 09

2 DAYS- THEORY

PURPOSES, AUDIENCES, AND CONTEXTS 113 DE WAAL STREET, JASPER

SEPTEMBER, 2025

PARK, UNIT A1 & A2, ROSSLYN 5 DAYS- PRACTICAL

**EXPLAIN THE REGULATORY FRAMEWORK** 

WRITE AND PRESENT FOR A WIDE RANGE OF

18-19

FOR QUALITY MANAGEMENT SYSTEMS

SEPTEMBER, 2025

4 DAYS- THEORY 9 DAYS- PRACTICAL 113 DE WAAL STREET, JASPER PARK, UNIT A1 & A2, ROSSLYN

18-19 SEPTEMBER, 2025

APPLY AND CONTINUOUSLY IMPROVE COMPANY POLICIES AND PROCEDURES- VIRTUAL ONLY

4 DAYS- THEORY 9 DAYS-PRACTICAL

<sup>\*</sup>Dates are subject to change



07-10

**DEVELOP, IMPLEMENT AND EVALUATE AN OPERATIONAL PLAN** 

OCTOBER, 2025

4 DAYS- THEORY 9 DAYS-PRACTICAL

113 DE WAAL STREET, JASPER PARK, UNIT A1 & A2, ROSSLYN

27-31

OCTOBER, 2025

MONITOR AND CONTROL THE EXECUTION OF THE PROJECT MANAGEMENT PLAN FOR A SIMPLE TO **MODERATELY COMPLEX PROJECT** 

**EXPLAIN THE BUSINESS PROCESSES IN** 

2 DAYS- THEORY 5 DAYS- PRACTICAL

**QUALITY MANAGEMENT** 

113 DE WAAL STREET, JASPER PARK, UNIT A1 & A2, ROSSLYN

04-07

2025

NOVEMBER, 4 DAYS- THEORY 9 DAYS- PRACTICAL

113 DE WAAL STREET, JASPER PARK, UNIT A1 & A2, ROSSLYN

**25-28 NOVEMBER**, 2025

COORDINATE THE CLOSURE OF A SIMPLE TO **MODERATELY COMPLEX PROJECT** 

4 DAYS- THEORY 9 DAYS-PRACTICAL

<sup>\*</sup>Dates are subject to change